



Aged Rights Advocacy Service Inc Annual Report 2018 - 19

for the rights of older people

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ARAS is a proud member of Older Persons Advocacy Network (OPAN) which delivers the National Aged Care Advocacy Program (NACAP), providing a national voice for aged care advocacy.

It is customary for some Indigenous communities not to mention the names or reproduce images associated with the recently deceased. Although care has been taken to obtain permissions for inclusion of images and written material in this report, some material may be sensitive for particular individuals and communities.



Contents

Chairperson's report	4
Chief Executive's report	6
ARAS Board	8
Our services	9
Fast statistics	9
Aboriginal advocacy	10
Retirement village advocacy	10
Residential aged care advocacy	11
Community care advocacy	12
Abuse prevention	13
Elder Abuse Prevention Phone Line	15
Aged Care System Navigator Trial	16
Special projects	17
Aboriginal Elders and Youth Mentoring Camp	17
Stolen Generation Summit Elder Abuse Prevention and Positive Ageing	18
Safeguards for Ageing Well	19
ARAS Reconciliation Action Plan	19
World Elder Abuse Awareness Day Conference	20
Student placement	22
Audited Financial Statements	26

Chairperson's report



On behalf of the ARAS Board it is my pleasure to present this year's Annual Report.

This year has been a very significant year for the ARAS and for older South Australians. It commenced with

the Australian Government calling a Royal Commission into Aged Care Quality and Safety (ACRC). Recognising the importance of this announcement, ARAS contributed directly to the development of the Terms of Reference of the ACRC, ensuring its scope was broad enough to address the complex issues experienced by older people and their families and included the concerns of special needs groups.

Throughout the stages of the Royal Commission, ARAS has supported former clients to provide evidence and worked closely with its federated body, the Older Persons Advocacy Network (OPAN), to make submissions. It has been an important opportunity to highlight the need for advocacy and education to improve outcomes for older people considering or receiving aged care services.

Whilst taking a once in a lifetime opportunity to ensure the voices of older people are heard via the ACRC, ARAS has also continued to deliver its services and programs. We have again met and often exceeded our targets in the provision of information, education, advocacy and person empowerment, in collaboration

with our stakeholders. The demand for support continues to grow. This year we received 7,028 contacts, had 1,743 advocacy cases and provided education sessions to 10,685 South Australians.

New funding opportunities enabled us to provide additional support to older people. ARAS hosted the successful Stolen Generations Summit on 26 October 2018 and, as part of a consortium led by Council on the Ageing (COTA), was also successful in tendering to take part in the Aged Care System Navigator Trial to be delivered in country South Australia.

ARAS continues to work closely with the OPAN, to deliver the South Australian component of the federally funded National Aged Care Advocacy Program (NACAP). Additionally, ARAS has continued to deliver the elder abuse prevention program which supports older people who are at risk of, or who are being abused by family, friends and others. ARAS, as the lead for the OPAN elder abuse initiative, welcomed the launch of the OPAN National Elder Abuse Prevention and Advocacy Framework late last year by Hon. Ken Wyatt, AM, MP, Minister for Aged Care, Seniors & Indigenous Health.

We continue to foster important partnerships such as supporting the growth of Elder Abuse Action Australia (EAAA) with the successful completion of the community consultation on the National Plan to Combat Elder Abuse and Feasibility Study into a proposed Knowledge Hub for Elder Abuse. EAAA then went on to successfully bid for the development of the national knowledge hub.



ARAS hosted another successful World Elder Abuse Awareness Day Conference on 17 June 2019, with a diverse program of excellent speakers who focussed on raising awareness of this insidious issue. Thank you to our speakers and sponsors for their ongoing support. I would also like to acknowledge the Hon Dr Kay Patterson AO, Age Discrimination Commissioner, for ensuring a continuing focus on elder abuse nationally.

An intergenerational mentoring camp was held in Ceduna during June 2019, bringing together Aboriginal Elders and younger Aboriginal people in a culturally appropriate environment.

We have continued to receive strong support from the South Australian Government and South Australian Retirement Villages Residents Association (SARVRA) for retirement villages advocacy.

ARAS has supported the transition of the SA Elder Abuse Prevention Phone Line to the Office for Ageing Well, where it will operate from their new Adult Safeguarding Unit (ASU), due to commence in late 2019. We continue to work closely and collaboratively with the ASU as an identified partner in supporting older people who are at risk of or who are experiencing elder abuse. We also value our ongoing membership of the state based Alliance for the Prevention of Elder Abuse (APEA).

I take this opportunity to thank our funding bodies, OPAN, the Commonwealth Department of Health, Office for Ageing Well, SA Department of Health and Welfare and SA Department of the Premier and Cabinet, and their representatives, for their commitment to the principle of providing advocacy support to empower older people and their ongoing support of ARAS.

My colleagues on the Board of ARAS have continued to give their time willingly to provide strong governance for ARAS and I thank them for their commitment to the cause. In late 2018 we farewelled Board members Associate Professor Linda Starr and Garth Dodd and welcomed new Board members Professor Wendy Lacey and Lenore Bagnara. Congratulations also to Marilyn Crabtree, a former ARAS CEO, on being awarded an OAM.

On behalf of the Board I extend our thanks and appreciation to our Chief Executive, Carolanne Barkla and her very skilled staff, for their ongoing work.

The Board and staff will be working diligently to ensure ARAS continues to operate successfully into the future. All the signs indicate that our advocacy is needed, our services are appreciated and there are emerging opportunities for us to use our skills to extend our reach for the benefit of older people.

Anne Burgess
Chairperson

Chief Executive's report



It is useful to reflect on the guiding principles and philosophy that drives our support of older people each and every day.

The United Nations Principles for Older Persons states:

Older persons should be able to live in dignity and security and be free from exploitation and physical or mental abuse

This statement is supported by the National Charter of Aged Care Rights as well as the South Australian Charter of the Rights and Freedoms of Older People.

ARAS uses a human rights approach in all its work, a guiding philosophy that is in harmony with the NACAP, key elder abuse policies and programs both internationally and across Australia, and is also reflected in the OPAN National Elder Abuse Prevention and Advocacy Framework and the National Aged Care Advocacy Framework.

“Older persons should be able to live in dignity and security and be free from exploitation and physical or mental abuse.”

These require advocacy services to be free, independent and confidential, and to support older people to be at the centre of decision-making, always with attention to quality, access and equity.

The above principles and philosophy is reflected in the definition of advocacy, being the process of standing beside someone and supporting them to:

- understand and exercise their rights
- have their voice heard on the issues that are important to them.

In addition to supporting individuals with advocacy, ARAS also provides education and information to the community and service providers, and contributes to Statutory and Advisory Committees.

We maintain and engage with an extensive network, and are a member of OPAN, EAAA and the APEA. ARAS hosts an annual World Elder Abuse Awareness Day Conference, and this year held the inaugural Stolen Generations Summit. We regularly educate and engage with and through the media, with the purpose of addressing aged care issues and abuse of older people. An overview of our engagement and networks is provided later in this report.



Aligned with the needs of our business and our increased growth, ARAS made a strategic decision to implement a new structure this year which will enable us to maintain a diverse range of skills and abilities and focus on building our capability to ensure ARAS is a nimble and fit for purpose organisation.

Additionally, we invested significantly in an IT refresh, to ensure staff have the tools, such as portable devices, to efficiently support older people seeking information, education and advocacy support from ARAS.

In addition to meeting the objectives of the ARAS Strategic Plan, ARAS currently meets its financial and service delivery obligations to our funding bodies and provides them with twenty eight reports during the year.

With the Royal Commission shining a spotlight on the complex aged care system in Australia, the need for advocacy at both an individual and/or systemic level is never more essential and urgent.

In 2019/2020, ARAS will focus on continued service delivery and also undertake the Australian Service Excellence Standards external accreditation in line with our commitment to best practice, quality, high performing systems and processes and continuous improvement.

Thank you to the many sponsors, stakeholders, consumers, clients and residents and their representatives who support us.

Thank you to the dedicated and hard working staff of ARAS and the ARAS Board members who give generously of their time and expertise.

A special mention to Treasurer Michael Dwyer and Chairperson Anne Burgess for their continued support and stewardship during the year.

Carolanne Barkla
Chief Executive

“This would not have been possible without your help. All these things are so scary and so incredibly fragile! I cannot express enough meaning in the words ‘Many thanks’ ”



ARAS Board



Anne Burgess
Chairperson



Michelle Bentley
Deputy Chairperson



Michael Dwyer
Treasurer



Garth Dodd



Helena
Kyriazopoulos



Ian Yates



Lenore Bagnara



Linda Starr



Michael Fabbro



Sue Averay



Wendy Lacey

Our services

Our services support older people or their representatives who are either living in residential aged care, living in a retirement village, receiving Commonwealth Home Support Programme (CHSP) or Home Care Package (HCP) services, and who are at risk of, or experiencing abuse from family or friends.

ARAS works with the Council of Aboriginal Elders of SA to offer a specialist Aboriginal Advocacy service. As part of the Aboriginal advocacy, ARAS hosts an annual Aboriginal Elders and Youth Mentoring Camp and this year we partnered with Ceduna Koonibba Aboriginal Health Service Inc. and Ceduna Youth Hub Ceduna Aboriginal Corporation. This year, ARAS hosted the inaugural Stolen Generations Summit, inviting Elders of the Stolen Generations and their descendants to gather together in unity and strength. ARAS also received funding from the Office for Ageing Well SA Health to deliver a state-wide Safeguards for Ageing Well Program, designed for the aged care workforce and older people.

Each year ARAS hosts a World Elder Abuse Awareness Day Conference to raise awareness of elder abuse.

ARAS hosted the SA Health Elder Abuse Prevention Phone Line and Referral Service, a first point of contact for older people who are experiencing abuse, or for people who are concerned about the wellbeing of an older person they know.

This year, ARAS is part of a nationwide Aged Care System Navigator Trial which we will deliver in country SA North West until 30 June 2020. The trial will support older people to navigate aged care services.

Fast statistics

1,743 advocacy cases

1,048 information inquiries

235% KPI target achieved

425 education sessions

10,685 participants

119% KPI target achieved

53,003 website page views

7,028 contacts from the public

1,572 subscribers to our news



Aboriginal advocacy

This year, the Aboriginal advocacy service has delivered education and information sessions across South Australia, including rural and remote areas, on subjects ranging from residential rights to Elder abuse prevention and positive ageing.

Our work extends to providing advice on services and information to resolving aged care concerns for the older person, including assisting Elders who may have experienced elder abuse.

- *Advocacy support provided to 124 people*
- *Advocacy support provided to 116 Aboriginal Elders and older people*
- *Education and information provided to 210 people over 14 sessions*
- *Made 72 referrals to relevant agencies and services*

Retirement village advocacy

Retirement village advocacy is supported by the Office for Ageing Well, SA Health, and provides advocacy support and assistance for residents of retirement villages to voice their concerns to village operators, and to assist residents to exercise their rights according to the Retirement Villages Act 2016 and the Retirement Villages Regulations 2017.

Support may be provided through assisting residents in resolving issues directly with management of the village, assisting residents in mediation provided through the Office for Ageing Well, or providing representation in matters that are referred to the South Australian Civil Administrative Tribunal (SACAT).

During this year, the program provided advocacy assistance to 113 residents or their representatives, and responded to 58 requests for general information about rights, advocacy service and contracts.

ARAS Advocates provided representation at SACAT hearings and supported residents in mediation sessions with SACAT and the Office for Ageing Well.

“Key issues and concerns identified by the residents or their representatives were the retirement village complaints process, communication between residents and operator, contracts, exit fees, and bullying and intimidation.”

Residential aged care advocacy

Residential aged care advocacy is funded by the Commonwealth Government Department of Health under the National Aged Care Advocacy Program (NACAP). The program is focussed on providing advocacy support to any person who may be living in Commonwealth funded residential aged care. The program also provides general information on rights and entitlements that relate to residential aged care and a range of education programs on elder abuse prevention and resident rights to aged care staff, family members and residents.

During this year, 447 aged care residents or their legal representatives were provided with advocacy support. The most common types of issues raised were choice, decision making, alternate decision-making, access to appropriate care, and better care planning.

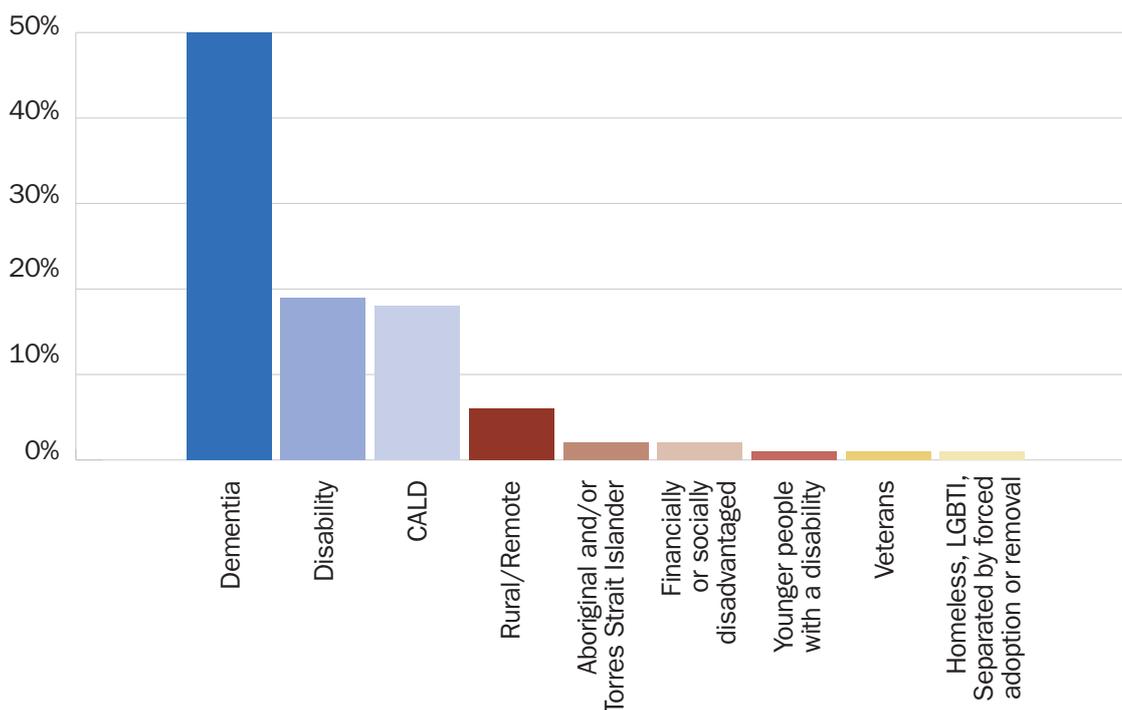
There were 242 education sessions delivered to 4,772 residents (or their legal representatives) in residential aged care across South Australia, with 71% delivered in the metro region and 29% delivered in remote and rural regions.

A total of 321 requests for information on the rights of the older person, fees, and advocacy support were received during the year.

ARAS strives to provide a service that meets the specific needs and requirements of older people, including requests for advocacy support from special needs groups which made up 67% of the total number of requests received.

“Thank you for making the effort to come to our country town, it is so good to have services provided locally.”

Special Needs groups assisted in 2018-19





Community care advocacy

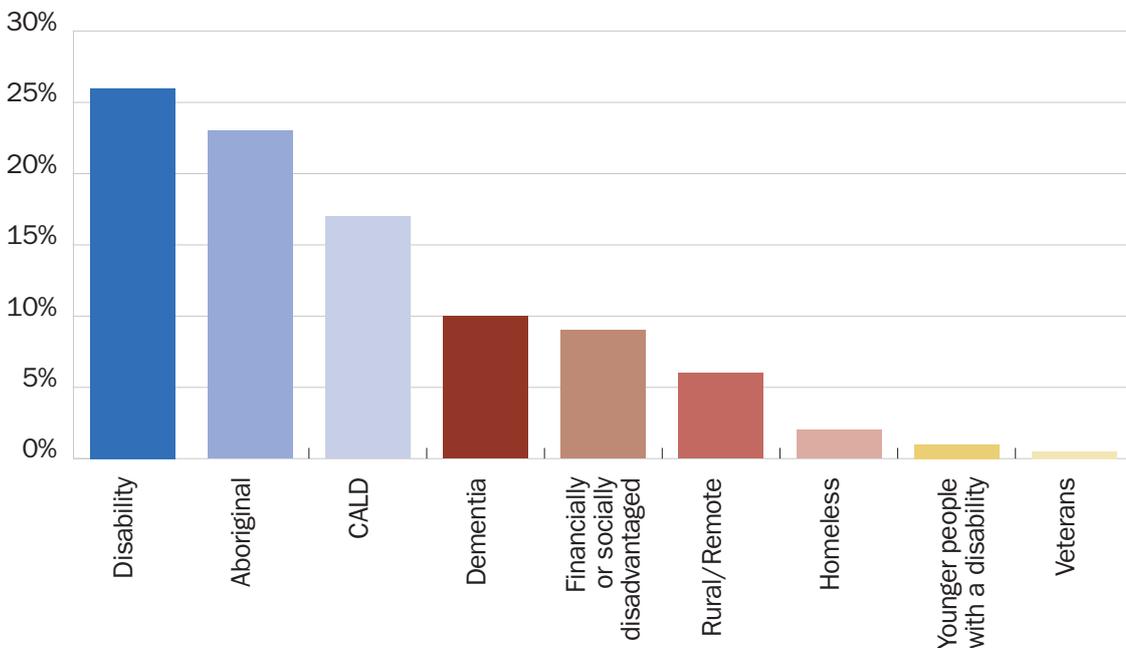
Community care advocacy assists an older person, or a representative of an older person, who accesses or is eligible for the Commonwealth Home Support Program (CHSP) or Home Care Package (HCP) services. CHSP assists older people to access entry-level support services in order to live independently and safely at home. HCP provides older people who want to stay at home with access to a range of ongoing personal services, support services and clinical care that helps them with their day-to-day activities. The program is part of the Australian Government’s continuum of care for older people in Australia, providing services between the Commonwealth Home Support Program and residential aged care.

This year, community care advocacy support was provided to 354 people, and general information provided to a further 460 people.

The most common issues raised by people receiving services, or their family members, were:

- access to services
- communication with service provider
- fees
- choice and decision-making.

Special Needs groups assisted in 2018-19



References:
Australian Government, Department of Health
Australian Government, My Aged Care

Abuse prevention

Abuse prevention advocacy services assist older people who are experiencing, or are at risk of, abuse from people in a position of trust, such as family, friends, carers or service providers. The abuse might be physical, psychological, financial, sexual, social and/or neglect.

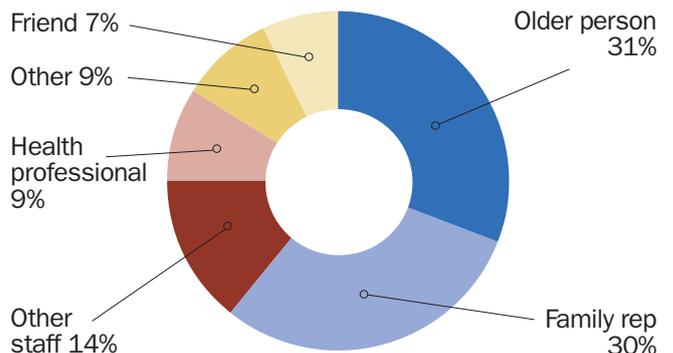
During 2018/2019, advocacy support was provided to 705 people. General information on prevention strategies and safeguards was provided to a further 202 people.

The majority of callers were family members who had concerns for an older person, followed closely by the older person themselves. ARAS Advocates provided options for prevention and intervention strategies to help callers safeguard themselves from abuse.

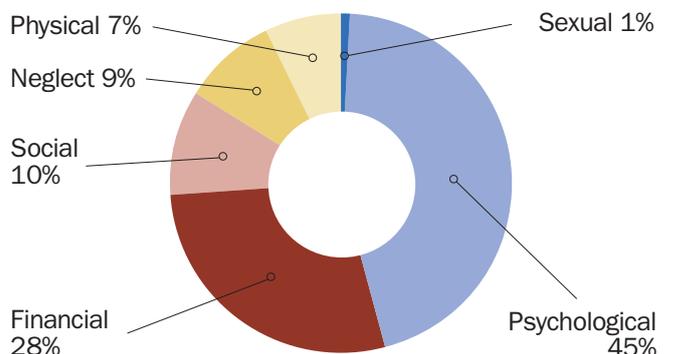
From the feedback received, we know that people felt relieved and confident knowing they could contact ARAS again and were supported to:

- *take the lead and feel empowered through the advocacy process*
- *increase their independence*
- *know their rights*
- *receive a culturally appropriate service*
- *regain control of their lives.*

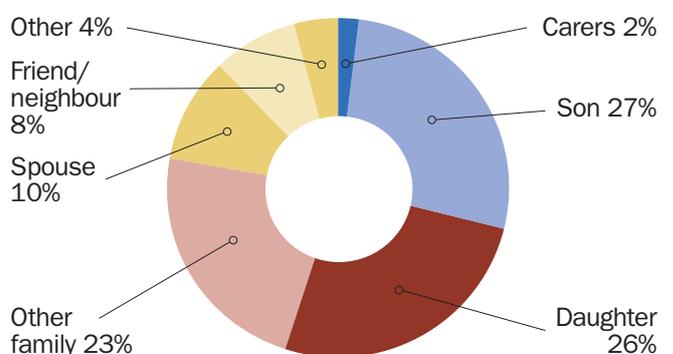
Abuse prevention service recipients



Types of abuse



Alleged abusers





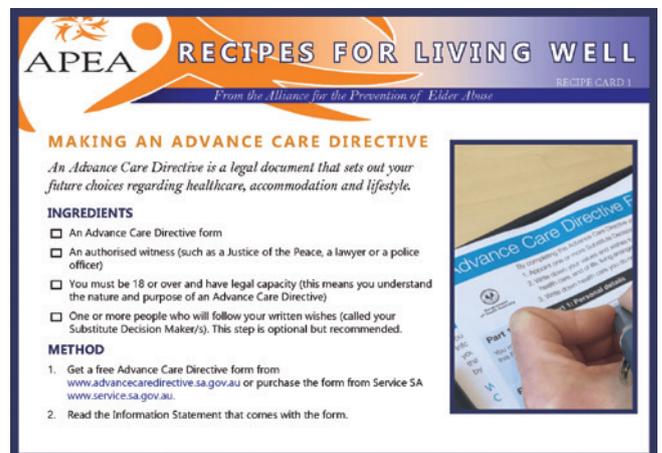
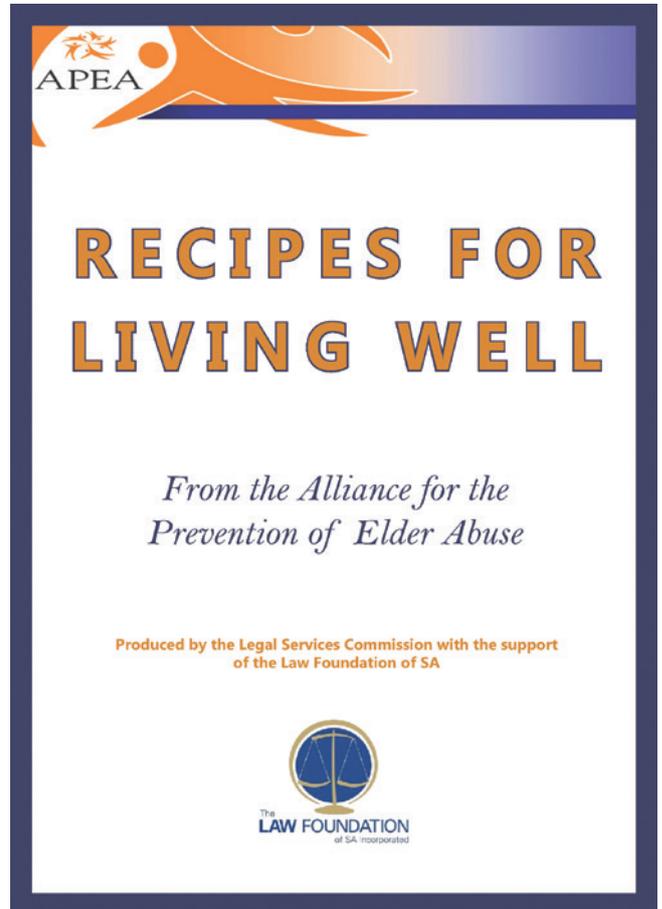
Education

Advocates presented 130 sessions on prevention and intervention strategies to 1,620 participants, ranging from aged care consumers, service providers, residential aged care staff and volunteers to community groups, health professionals, medical students and South Australia Police.

Of these sessions, 47 were presented in rural and remote areas, with service providers and health professionals saying they were appreciative of receiving education sessions face to face and for the provision of a range of resources on abuse of older people. Regions visited this year included Eyre Peninsula, Upper North, Mid North, Riverland, Murray Mallee, Yorke Peninsula and the Fleurieu Peninsula.

Launch of 'Recipe Cards'

ARAS is a member of the Alliance for the Prevention of Elder Abuse (APEA) which received a Law Foundation Grant to print a series of 'recipe cards' containing legal information in an easy-to-read format, such as Making a Will, Enduring Power of Attorney and Advance Care Directive, as well as other matters which have been identified as a knowledge gap for older people. These were launched by ARAS Chief Executive, Carolanne Barkla, at the ARAS World Elder Abuse Awareness Day Conference in June 2019, and are now regularly distributed at education sessions.



Elder Abuse Prevention Phone Line

ARAS was funded by the Office for Ageing Well, SA Health, to deliver the Elder Abuse Prevention Phone Line Support and Referral Service. The service provided callers with the opportunity to discuss their concerns, identify risks of elder abuse, learn about strategies to safeguard themselves, and contact details for appropriate services, including advocacy support.

The service strengthened interagency referral pathways, increased collaboration between key agencies in South Australia and contributed to a broader understanding of the prevalence and experience of elder abuse in South Australia. It informed further work and policy development in safeguarding the rights of older people, such as the Adult Safeguarding Unit (ASU) to be launched in late 2019.

In January 2019, the service was transferred to the Office for Ageing Well, SA Health, with ARAS providing a three-month industry placement to assist in the transition.

During the six month reporting period from 1 July 2018 to 31 December 2018, the phone line received 254 calls; 32% were older people seeking support in relation to their personal experience of abuse, and 33% were from family members seeking information to assist their elderly relative; the remainder of the calls were from concerned community members and agencies.

These statistics have been consistent throughout the contractual period, and include the following themes:

- *Most frequent types of abuse reported were financial and psychological abuse*
- *Most common alleged abusers were the children of an older person*
- *Top presenting risk factors for the older person were dementia, financially or socially disadvantaged, CALD, and regional/rural*
- *Majority of risk factors were family stress, followed by social isolation*

ARAS values its working relationship with the Office for Ageing Well, participating in regular meetings to discuss emerging trends and strategies to safeguard older people against abuse and to live a positive life. ARAS endorses the implementation of the ASU and will be actively promoting the service through its community network once it commences.

Aged Care System Navigator Trial

ARAS is part of a consortium of 31 consumer-focused organisations, with COTA Australia as the lead agency, that are delivering the Aged Care System Navigator Trial across the country with funding from the Australian Government. It will be delivered in a mix of regional, rural and metropolitan locations, with ARAS delivering the trial in country SA North West until 30 June 2020.

The trial will assist older people to access aged care services through My Aged Care. The trial is based on a “mobile” model incorporating two workers, an Information Hub Worker and a Specialist Support Worker, who will provide outreach services by delivering information sessions on accessing the My Aged Care system and services, and individual support to those who need assistance to register for My Aged Care and to access services through local providers.

“The ARAS staff explained to us how MyAgedCare works, made notes for us and made sure we were registered for our future needs. They were most understanding and we are very grateful for their caring attitude.”

Key performance indicators

The trial commenced on 26 February 2019 and until 30 June 2019 delivered the following services:

- Information provided to 231 older people through 15 sessions*
- Individualised support to 56 older people to register for MAC and who are now receiving aged care services.*

In 2019/2020 ARAS will be scheduling visits to Jamestown, Peterborough, Light, Mallala, Clare, Angaston, Pt Lincoln, Lewiston, Minlaton, Stansbury, Tanunda, Wakefield, Balaklava, Pt Augusta, Kadina, Moonta and Wallaroo.



Special projects

Aboriginal Elders and Youth Mentoring Camp

ARAS has been holding mentoring camps since 2012, supported by funding from the Commonwealth Home Support Programme (CHSP), and with a focus on the Elders talking to young people, learning from the Elders and opening up communication between the generations.

The importance of mentoring camps has been identified by Aboriginal Elders as a traditionally-appropriate means of preventing Elder abuse in their communities. This is supported by collaborative partnerships of various Aboriginal communities/services across the regions of South Australia which recognise that the mentoring camps are unique in Australia as a culturally-appropriate way of combatting Elder abuse in Aboriginal communities.

This year, our mentoring camp was held at the Scotdesco Cultural Centre in the far west coast of South Australia, near Ceduna. We invited Elders from the Ceduna/Thevenard, Koonibba Aboriginal Community and the surrounding Aboriginal homelands to share cultural information and provide valuable feedback.

“As Elders across our region it is our responsibility to teach, guide and show our young people, children, grandchildren our community. We need to show our Eldership and respect of ourselves and the next generation. Let us work together and in the future create more camps like this to bring us together in unity.”

ARAS partnered with Ceduna Koonibba Aboriginal Health Service Aboriginal Corporation (CKAHSAC), and Ceduna Services Youth Hub for this camp. All partners had a shared goal of raising awareness of Elder abuse prevention, promoting positive ageing and reablement and sharing related information on how we will operate and work together to create a whole of service approach to Elder abuse in Aboriginal communities.

A positive outcome for individual achievements by Elders was the completion of their own Advance Care Directives, with documentation, support and information from ARAS Advocates.

During the camp, both Elders and youth were provided with information on services and tools to build capacity, resilience and relationships and support the next generation of local champions to work with families and communities to respect and value their culture and their Elders. They were encouraged to continue to learn, share and strengthen cultural traditions and customs – the history, storylines, language/art, community achievement and successes.

An Elder’s message to the youth:

“From an Elder, our culture covers all and it is identity – culture is where you come from, your connection to country, identity is where you come from and where you belong. Without your connection and your identity, you’re lost, and it’s very hard to find your way back as it has happened to some of us.”



Stolen Generation Summit Elder Abuse Prevention and Positive Ageing

ARAS hosted the inaugural South Australian Stolen Generation Summit on 26 October 2018, inviting Elders of the Stolen Generations and their descendants from across South Australia to gather in unity and strength. Approximately 100 people attended, including dignitaries and special guests. Attendees received relevant and current information about aged care, safeguarding their rights, health and Aboriginal Community controlled health services, policy development and direct aged care service information at both state and national levels.

“The Summit organisers ensured good representation of members of the Stolen Generations and key stakeholders.”



ARAS received funding from the Department of the Premier and Cabinet, Aboriginal Affairs and Reconciliation to hold the Summit and develop an aged care workforce education and awareness resource which aimed to create an understanding of the stories of Stolen Generations Elders, the barriers and challenges they face and suggested solutions, along with links to a wide range of resources.

“Today’s Summit brings together Elders and descendants to recognise the strength and resilience of Aboriginal communities in tackling issues important for older Aboriginal people and to talk about building communities where older Aboriginal people can age well, are connected and respected. Today also provides an opportunity to share the government’s vision for South Australia, where generations walk alongside one another, learn from each other, contributing to the wellbeing of their communities, culture and families.”

The Hon Stephen Wade MLC

Safeguards for Ageing Well

ARAS received funding from the Office for Ageing Well SA Health to deliver a state-wide Safeguards for Ageing Well Program, which was designed for the aged care workforce and all older people and incorporated recommendations from the report ‘SAHMRI Aboriginal Research in Aboriginal hands. What keeps you safe: approaches to promote the safety of older Aboriginal people Final Report for older Aboriginal people and their communities.’

The program is an extension to the Living a Positive Life, Stay Connected, Stay Active, Stay Healthy, Stay in Control program and delivers information to raise awareness and increase community understanding of ageing well and safeguarding of older people’s rights, and elder abuse prevention strategies.

ARAS understands the importance of creating a safe environment for older people and Aboriginal Elders to share their feelings and concerns and to receive and give emotional support, and in particular to ensure we are building strength and resilience for all older people.

ARAS Reconciliation Action Plan

The development of the ARAS Reconciliation Action Plan – Innovate (RAP) is well underway and expected to be completed by mid-2020. The ARAS RAP Working Group includes university students on placement and Indigenous community members who are working with us to increase our cultural knowledge and understanding.

World Elder Abuse Awareness Day Conference

ARAS continues to be a leader in preventing and responding to elder abuse, and plays an important role in raising awareness through an annual conference.

The World Elder Abuse Awareness Day Conference (WEAAD) was held on 17 June 2019 at the Stamford Grand, Glenelg, and was attended by 185 people - consumers, aged care service providers, and Government representatives.

The conference was opened by Hon Stephen Wade MLC, Minister for Health and Wellbeing, who thanked ARAS for hosting the annual event. Ian Henschke was the Master of Ceremony and Frank Wanganeen presented the Welcome to Country.

‘Elder Abuse: Building Trust’ was the theme for this year’s conference, encouraging participants to exchange ideas and information, share lessons and recognise progress.

Speakers were the Hon Dr Kay Patterson AO, Commissioner Dr Roger Thomas, Dr Duncan McKellar, Carolanne Barkla, Jeanette Walters, Beverley Lange, Detective Chief Inspector Richard Lambert, Andrew Haszard, Elly Nitschke, Gabrielle Canny and Detective Chief Inspector Ian Humby, and their content covered the latest research, the state of the nation, and progress on actions Australia-wide.

“I really got inspired and motivated to continue in this developing area of work.”

We thank our sponsors for their ongoing support:

Gold

Office for Ageing Well, SA Health

Silver

AnglicareSA and Helping Hand

Bronze

Kalyra Communities and Uniting Communities

Rural/Remote Delegate

Office for Ageing Well, SA Health and Commissioner for Victims’ Rights

Lunch

Southern Cross Care

Morning tea

ECH

Lanyard

Multicultural Aged Care

Opening Ceremony

The South Australian Community Visitors Scheme

Supporters

South Australian Council of Social Service (SACOSS), Australian Medical Association (AMA), Talking Aged Care, and SA Community

Exhibitors

Dementia Australia, Public Trustee, Carers SA, Resthaven, Catalyst Foundation and Australian Association of Gerontology

“Finally felt like there was some action happening.”



World Elder Abuse Awareness Day Community Activities

To assist in raising awareness of elder abuse on or before World Elder Abuse Awareness Day, we distributed 500 Community Activity Kits with support from Collaborative Project Officers. At the WEAAD Conference, ARAS acknowledged and thanked organisations that were involved with their communities through activities raising awareness and promoting the message 'there's no excuse for abuse.' In recognition of their outstanding contribution ARAS sent a Certificate of Recognition to all those who participated.



Student placement

ARAS hosted a number of student placements during this year, which benefited both the students and ARAS.

The first placement was for two students from Flinders University who were completing their Master of Social Work. The students spent 500 hours with us working in Aboriginal advocacy and particularly the Stolen Generations Elders Summit which took place in October 2018. The students assisted with preparation, then attended the Summit and sat with Elders to help record their stories in readiness for publication.

The second placement was again two students from Flinders University who were completing their Master of Social Work. The students worked on drafting the ARAS Reconciliation Action Plan, laying the foundation for ARAS to continue the project. One of the placements, who had a particular interest in Aboriginal history and culture, was invited to attend the Aboriginal Elders and Youth Mentoring Camp in Ceduna to capture the essence of the camp and the cultural experience. On her return she wrote a report which included the following excerpt:

“I learned more about how the local residents contribute to the thriving of the local community and how the external resources helped in terms of facilitating the community development.”

“Before I attended the camp, I had only grasped some of the basic “second hand” knowledge of the Aboriginal community and the Aboriginal culture. With guidance from ARAS staff, I participated in starting to draft an Innovate Reconciliation Action Plan (RAP) for ARAS. During that period of time, I read some pieces of literature talking about how the historical factors and the unfair policies had negatively affected the living qualities of the Aboriginal people. I also went through several RAPs developed by other departments and agencies and gained the understanding of what actions had been taken to “close the gap” between the Indigenous Australians and the non-Indigenous Australians. However, this “second hand” knowledge still appeared too abstract for me.

It was the trip to Ceduna that helped me connect all these abstract concepts with vivid demonstrations and touching stories. I was moved to see the warm atmosphere in the community and how they welcomed me as a person from another part of the world.

After coming back from the trip, I started to look at many common things with a different view. For instance, when someone is doing the “Acknowledgement of Country”, I could think about the Aboriginal Elders talking of their concerns about the increasing mining sites in the country. I could really feel their deep connection with the traditional land and spirit. All those Social Work Practice Standards now made more sense to me.

I explored the systemic influence around the prevention of Elder abuse in the Aboriginal communities. I saw from the presentations how the Indigenous focused services developed through the years and how they have connected with each other to form a network to improve the quality of life for Aboriginal Elders. Meanwhile, as I observed the history of the development of Scotdesco Community centre and the functions of the Language Centre, I learned more about how the local residents contribute to the thriving of the local community and how the external resources helped in terms of facilitating the community development.

I will take these precious memories to my future studies, continuing my journey on building cultural awareness and cultural humility. I will also share my Ceduna experiences with my student peers and friends, encourage more people to learn about the Indigenous culture, removing the stereotypes spread by the biased social media.”

ARAS will continue to host student placements from local universities, with placements next year focussing on finance, communications, governance and human resources.



Influencing and informing the policy agenda at State and National levels

National

- The National Plan to Respond to the Abuse of Older Australians (Elder Abuse) 2019-2023
- The Royal Commission into Aged Care Quality and Safety Terms of Reference
- The Royal Commission into Aged Care Quality and Safety
- OPAN National Elder Abuse Prevention and Advocacy Framework
- Charter of Aged Care Rights
- Australian Guardianship and Administration Council - Guidelines for Australian Tribunals, Maximising Participation for the Person.
- SA Health Elder Abuse Prevention Phone Line and Referral Service Advisory Committee
- SA Health, Interagency Phone Line Advisory Group
- SA Health Oakden Response Plan Oversight Committee
- Strategy to Safeguard the Rights of Older South Australians Action Plan Advisory Group 2015-2021
- SAHMRI, Wardliparingga Aboriginal Research, Expert Advisory Group
- CE appointed to Aged Care Quality and Safety Commission Advisory Council

State

- The National Plan to respond to the Abuse of Older Australians (Elder Abuse) 2019- 2023 State Consultation
- Adult Safeguarding Bill, Regulations, Charter of the Rights and Freedoms of Older People, and Code of Practice

ARAS is a member of

- Elder Abuse Action Australia (EAAA)
- Older Person Advocacy Network (OPAN)
- Alliance for the Prevention of Elder Abuse (APEA)
- Adult Safeguarding Advisory Group
- Attorney Generals Department, Human Rights Unit, Specialist Group
- Supporting the National Agenda Research Elder Abuse – Research Engagement
- End of Life Decisions Aged Care (ELDAC) National Reference Group
- Improving responses to older women affected by domestic and family violence in Adelaide SA: An Action Plan

Engaging and networking with our stakeholders to develop strategies to uphold the rights of older people

National

- Age Discrimination Commissioner
- Aged Care Complaints Commissioner
- Aged Care Quality and Safety Commissioner
- Department of Health (Commonwealth) Canberra and Adelaide offices
- Attorney Generals Department (Commonwealth)
- Dementia Specialist Services Roundtable
- Australian Association of Gerontology Aboriginal and Torres Strait Islanders (AAGATSI) Advisory Group

State

- Principal Community Visitor, Mental Health
- Office of the Public Advocate of South Australia
- Public Trustee, Government of South Australia
- Legal Services Commission of South Australia
- Office for Ageing Well, SA Health
- Alliance for the Prevention of Elder Abuse (APEA)

Engaging and networking with our stakeholders to develop strategies to uphold the rights of older people

Peak bodies

State

- Aged and Community Services Australia (ACSA)
- Leading Age Services Australia (LASA)
- Aged Care Industry Association (ACIA)
- Australian Nursing & Midwifery Federation (SA) (ANMF)
- Australian Medical Association SA (AMA)
- South Australian Retirement Villages Residents Association (SARVRA)
- COTA SA
- National Seniors

Networks

- Eastern Collaborative Projects Regional Forum
- Southern Hoarding and Squalor Meeting, City of Onkaparinga
- East-North East Multicultural Forum, Department of Human Services, Centrelink
- Marion Centrelink Multicultural Community Workers Forum
- West-North Network Information Forum
- CHSP/RAS Collaborative meeting (Western Linkages)
- CHSP Network Meeting, Northern Collaborative Projects, Community Health & Wellbeing
- Network for CALD Ageing Services
- Metro Mob Meeting, Aboriginal Community Care
- Carers SA Aboriginal Partnership
- Turkindi -Indigenous Information Network of South Australia

Government Ministers/Members of Parliament/Senators

National

- Hon. Ken Wyatt, AM, MP, Minister for Aged Care & Indigenous Health

- Hon Christian Porter, Attorney General

State

- Hon. Stephen Wade MLC Minister for Health and Wellbeing
- Hon. Frank Pangelo MLC
- Francis Bedford
- Nat Cook MP
- Chris Picton MP

Meetings, events, roundtables and workshops attended

National

- Minister Wyatt, Senior Australians Ministerial Roundtable
- Dementia Specialist Services Roundtable
- Health Justice Partnership National Plan
- Ministerial Launch of Aged Care CALD Framework

State

- COTA SA, Policy Council – Adult Safeguarding Bill
- South Australia Ageing Plan Review
- Caresearch, Flinders University 10th Anniversary Celebration – Guest Speaker
- COTA SA, Royal Commission into Aged Care Quality and Safety Forum – Chair Panel Presentations
- Victim Support Services Conference – Panel Speaker (Elder Abuse)
- South Australian Retirement Villages Residents Association (SARVRA) – AGM Guest Speaker
- Launch of Aged Care CALD Framework

Projects:

- Curtin University: Elder Abuse in Rural & Remote Communities: Social Policy, Prevention and Responses
- University of Western Australia Research Fellow, Dr Craig Sinclair: Supported Decision Making



Audited Financial Statements

ARAS Treasurer's Report

The Treasurer is pleased to present the Audited Financial Statements and Independent Auditor's report for the year ended 30 June 2019.

Once again we received an unqualified audit opinion, with no issues identified with the accounting practices and financial management of ARAS. A Contingent Liability was noted in the Financial Statements in relation to the 'Make Good' obligation upon lease expiry of premises on 30 June 2020.

ARAS incurred a loss of \$49,377 for the year. Expenses increased for the year due to a strategic organisational restructure and, while this contributed to the overall loss and lower cash balances at the end of the year, the resulting efficiencies should enable ARAS to achieve its long term goals. As a result of the organisational restructure, significant amounts were paid out of employee provisions for annual leave and long service leave.

Grant income continues to increase year on year with ARAS attracting new funding opportunities such as a successful tender for the Aged Care System Navigator Trial Subcontract. Unexpended funds from the 2018-19 OPAN Equal Remuneration Order (ERO) will be carried over until next financial year. The growth in event and education sessions revenue is also contributing to the increase in revenue while achieving our strategic planning objectives to grow the business.

Michael Dwyer
Treasurer

Statement of Profit or Loss and Other Comprehensive Income

The Aged Rights Advocacy Service For the year ended 30 June 2019

	2019	2018
Revenue		
Grant Income	2,086,979	1,899,463
Other Income	86,810	77,668
Total Income	2,173,789	1,977,131
Expenditure		
Admin & Financial Expenses	41,047	42,455
Employment Expenses	54,067	14,998
Depreciation/Amortisation	83,943	59,609
Office Expenditure	171,613	242,495
Property Costs	255,903	226,606
Salaries & Wages	1,547,751	1,316,004
Travel	68,842	73,780
Total Expenditure	2,223,166	1,975,947
Profit/(Loss)	(49,377)	1,184
Other Comprehensive Income	-	-
Total Comprehensive Income for the year	(49,377)	1,184

Statement of Financial Position

The Aged Rights Advocacy Service

As at 30 June 2019

	NOTES	30 JUN 2019	30 JUN 2018
Assets			
Current Assets			
Cash and Cash Equivalents	2	182,556	404,174
Trade & Other Receivables	3	147,317	11,500
Investments	4	296,197	287,651
Prepayments	5	20,832	5,847
GST		1,058	38,689
Total Current Assets		647,960	747,861
Non-Current Assets			
Property, Plant and Equipment	6	164,203	188,093
Total Non-Current Assets		164,203	188,093
Total Assets		812,163	935,953
Liabilities			
Current Liabilities			
Trade & Other Payables	7	95,161	132,843
Unexpended Grants and Grants Received in Advance	8	107,033	79,650
Provisions	9	132,632	210,082
Other Payables		8,000	-
Total Current Liabilities		342,826	422,575
Non-Current Liabilities			
Provisions	9	27,057	21,721
Total Non-Current Liabilities		27,057	21,721
Total Liabilities		369,883	444,296
Net Assets		442,280	491,657
Equity			
Retained Earnings		442,280	491,657
Total Equity		442,280	491,657

Statement of Cash Flows

The Aged Rights Advocacy Service For the year ended 30 June 2019

	NOTES	2019	2018
Cash flow statement			
Cash flows from operating activities			
Grants received		2,325,797	2,132,059
Receipts from other sources		(64,753)	71,045
Payments to suppliers and employees		(2,421,956)	(2,034,986)
Total Cash flows from operating activities	11	(160,912)	168,118
Cash flows from investing activities			
Proceeds on sale of property, plant and equipment		-	32,408
Payments for property, plant and equipment		(63,991)	(136,190)
Additional investment		3,285	5,981
Total Cash flows from investing activities		(60,706)	(97,801)
Net increase/(decrease) in cash held		(221,618)	70,317
Add opening cash brought forward		404,174	333,857
Closing cash carried forward	2	182,556	404,174

Statement of Changes in Equity

The Aged Rights Advocacy Service For the year ended 30 June 2019

	2019	2018
Equity		
Opening Balance	491,657	490,473
Comprehensive Income		
Profit/(loss) for the Period	(49,377)	1,184
Total Comprehensive Income	(49,377)	1,184
Total Equity	442,280	491,657

Notes to the Financial Statements

The Aged Rights Advocacy Service For the year ended 30 June 2019

1. Summary of Significant Accounting Policies

The board has prepared the financial statements on the basis that the association is a non-reporting entity because there are no users dependent on general purpose financial statements. These financial statements are therefore special purpose financial statements that have been prepared in order to meet the requirements of the *Australian Charities and Not-for-profits Commission Act 2012*. The association is a not-for-profit entity for financial reporting purposes under Australian Accounting Standards.

The financial statements have been prepared in accordance with the mandatory Australian Accounting Standards applicable to entities reporting under the *Australian Charities and Not-for-profits Commission Act 2012* and the significant accounting policies disclosed below, which the board has determined are appropriate to meet their needs. Such accounting policies are consistent with those of previous periods unless stated otherwise.

The financial statements, except for the cash flow information, have been prepared on an accrual basis and are based on historical costs unless otherwise stated in the notes. Material accounting policies adopted in the preparation of these financial statements are presented below and have been consistently applied unless stated otherwise. The amounts presented in the financial statements have been rounded to the nearest dollar.

(a) Revenue

Revenue is recognised to the extent that it is probable that the economic benefits will flow to the Aged Rights Advocacy Service and the revenue can be reliably measured, except for any cash donations and fundraising income which is recognised as revenue when received.

Grant revenue is recognised in the profit or loss when the entity obtains control of the grant and it is probable that the economic benefits gained from the grant will flow to the entity and the amount of the grant can be measured reliably.

If conditions are attached to the grant which must be satisfied before the entity is eligible to receive the contribution, the recognition of the grant as revenue will be deferred until those conditions are satisfied.

All revenue is stated net of the amount of goods and services tax.

(b) Property, Plant and Equipment

Property, plant and equipment are carried at cost less accumulated depreciation.

Depreciation is provided for on a straight line basis on all property, plant and equipment at rates calculated to allocate the cost less estimated residual value at the end of the useful lives of the assets against revenue over those estimated useful lives.

(c) Employee Provisions

Provision is made for long service leave and annual leave estimated to be payable on the basis of statutory and contractual requirements. Vested entitlements are classified as current liabilities. The policy of the Service is to provide for long service leave from the third year of completed service.

(d) Trade receivables and Other Debtors

Trade receivables and other debtors include amounts due from donors and any outstanding grant receipts. Receivables expected to be collected within 12 months of the end of the reporting period are classified as current assets. All other receivables are classified as non-current assets.

(e) Goods and Services Tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO).

Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the ATO is included with other receivables or payables in the statement of financial position.

Cash flows are presented on a gross basis. The GST components of cash flows arising from investing or financing activities which are recoverable from, or payable to, the ATO are presented as operating cash flows included in receipts from customers or payments to suppliers.

(f) Income Tax

No provision for income tax has been raised as the entity is exempt from income tax under Div 50 of the Income Tax Assessment Act 1997.

(g) Leases

Leases of fixed assets, where substantially all the risks and benefits incidental to the ownership of the asset (but not the legal ownership) that are transferred to entities in the economic entity, are classified as finance leases.

Leased assets are depreciated on a straight-line basis over the shorter of their estimated useful lives or the lease term.

Lease payments for operating leases, where substantially all the risks and benefits remain with the lessor, are charged as expenses on a straight-line basis over the lease term.

(h) Financial Instruments

Initial recognition and measurement

Financial assets and financial liabilities are recognised when the entity becomes a party to the contractual provisions to the instrument. For financial assets, this is equivalent to the date that the company commits itself to either purchase or sell the asset (ie trade date accounting is adopted).

Financial instruments are initially measured at fair value plus transaction costs except where the instrument is classified “at fair value through profit or loss”, in which case transaction costs are expensed to profit or loss immediately.

Classification and subsequent measurement

Financial instruments are subsequently measured at fair value, amortised cost using the effective interest method, or cost. Where available, quoted prices in an active market are used to determine fair value. In other circumstances, valuation techniques are adopted.

Amortised cost is calculated as the amount at which the financial asset or financial liability is measured at initial recognition less principal repayments and any reduction for impairment, and adjusted for any cumulative amortisation of the difference between that initial amount and the maturity amount calculated using the effective interest method.

The *effective interest method* is used to allocate interest income or interest expense over the relevant period and is equivalent to the rate that exactly discounts estimated future cash payments or receipts (including fees, transaction costs and other premiums or discounts) through the expected life (or when this cannot be reliably predicted, the contractual term) of the financial instrument to the net carrying amount of the financial asset or financial liability. Revisions to expected future net cash flows will necessitate an adjustment to the carrying amount with a consequential recognition of an income or expense item in profit or loss.

Fair value is the price the company would receive to sell an asset or would have to pay to transfer a liability in an orderly (ie unforced) transaction between independent, knowledgeable and willing market participants at the measurement date. Fair value is determined based on current bid prices for all quoted investments. Valuation techniques are applied to determine the fair value for all unlisted securities, including recent arm's length transactions, reference to similar instruments and option pricing models.

Loans and receivables

1. Loans and receivables are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market and are subsequently measured at amortised cost. Gains or losses are recognised in profit or loss through the amortisation process and when the financial asset is derecognised.

Held-to-maturity investments

1. Held-to-maturity investments are non-derivative financial assets that have fixed maturities and fixed or determinable payments, and it is the company's intention to hold these investments to maturity. They are subsequently measured at amortised cost. Gains or losses are recognised in profit or loss through the amortisation process and when the financial asset is derecognised.

Financial liabilities

1. Non-derivative financial liabilities other than financial guarantees are subsequently measured at amortised cost. Gains or losses are recognised in profit or loss through the amortisation process and when the financial liability is derecognised.

Impairment

At the end of each reporting period, the company assesses whether there is objective evidence that a financial asset has been impaired. A financial asset (or a group of financial assets) is deemed to be impaired if, and only if, there is objective evidence of impairment as a result of one or more events (a "loss event") having occurred, which has an impact on the estimated future cash flows of the financial asset(s).

In the case of financial assets carried at amortised cost, loss events may include indications that the debtors or a group of debtors are experiencing significant financial difficulty, default or delinquency in interest or principal payments indications that they will enter bankruptcy or other financial reorganisation and changes in arrears or economic conditions that correlate with defaults.

For financial assets carried at amortised cost (including loans and receivables), a separate allowance account is used to reduce the carrying amount of financial assets impaired by credit losses. After having taken all possible measures of recovery, if management establishes that the carrying amount cannot be recovered by any means, at that point the written-off amounts are charged to the allowance account or the carrying amount of impaired financial assets is reduced directly if no impairment amount was previously recognised in the allowance account.

When the terms of financial assets that would otherwise have been past due or impaired have been renegotiated, the company recognises the impairment for such financial assets by taking into account the original terms as if the terms have not been renegotiated so that the loss events that have occurred are duly considered.

Derecognition

Financial assets are derecognised where the contractual rights to receipt of cash flows expire or the asset is transferred to another party whereby the entity no longer has any significant continuing involvement in the risks and benefits associated with the asset. Financial liabilities are derecognised where the related obligations are discharged, cancelled or have expired. The difference between the carrying amount of the financial liability, which is extinguished or transferred to another party, and the fair value of consideration paid, including the transfer of non-cash assets or liabilities assumed, is recognised in profit or loss.

(i) Impairment of Assets

At the end of each reporting period, the entity reviews the carrying amounts of its tangible and intangible assets to determine whether there is any indication that those assets have been impaired. If such an indication exists, the recoverable amount of the asset, being the higher of the asset's fair amount less costs of disposal and value in use, is compared to the asset's carrying amount. Any excess of the asset's carrying amount over its recoverable amount is recognised immediately in profit or loss.

Where the future economic benefits of the asset are not primarily dependent upon the asset's ability to generate net cash inflows and when the entity would, if deprived of the asset, replace its remaining future economic benefits, value in use is determined as the depreciated replacement cost of an asset.

Where it is not possible to estimate the recoverable amount of a class of asset, the entity estimates the recoverable amount of the cash-generating unit to which the asset belongs.

Where an impairment loss on a revalued asset is identified, this is debited against the revaluation surplus in respect of the same class of asset to the extent that the impairment loss does not exceed the amount in the revaluation surplus for that same class of asset.

(j) Provisions

Provisions are recognised when the entity has a legal or constructive obligation, as a result of past events, for which it is probable that an outflow of economic benefits will result and that outflow can be reliably measured. Provisions recognised represent the best estimate of the amounts required to settle the obligation at the end of the reporting period.

(k) Cash and Cash Equivalents

Cash and cash equivalents includes cash on hand, deposits held at-call with banks, other short-term highly liquid investments with original maturities of three months or less, and bank overdrafts.

(l) Comparative Figures

Where required by Accounting Standards, comparative figures have been adjusted to conform with changes in presentation for the current financial year.

Where the company retrospectively applies an accounting policy, makes a retrospective restatement or reclassifies items in its financial statements, a third statement of financial position as at the beginning of the preceding period in addition to the minimum comparative financial statements must be presented.

(m) Trade Creditors and Other Payables

Trade creditors and other payables represent the liability outstanding at the end of the reporting period for goods and services received by the company during the reporting period which remain unpaid.

(n) Critical Accounting Estimates and Judgements

The responsible persons evaluate estimates and judgements incorporated into the financial statements based on historical knowledge and best available current information. Estimates assume a reasonable expectation of future events and are based on current trends and economic data, obtained both externally and within the company.

(o) Accounting Standards Issued but Not Yet Effective

Certain new accounting standards and interpretations have been published that are not mandatory for reporting periods ending 30 June 2019. At the date of authorisation of the financial statements, the Standards and Interpretations listed below were in issue but not yet effective or adopted.

Standards and Interpretations in issue not yet adopted:	Effective for annual reporting periods on or after:	Expected to be initially applied in the financial year ending:
AASB 15 'Revenue from Contracts with Customers'	1-Jan-2019	30-Jun-2020
AASB 1058 'Income of Not for Profit Entities'	1-Jan-2019	30-Jun-2020
AASB 16 'Leases'	1-Jan-2019	30-Jun-2020

The entity has not assessed the impact of these standards.

(p) New and Amended Accounting Policies Adopted

The association has adopted AASB 9: Financial Instruments with a date of initial application of 1 July 2018. There is no material impact from the application of these accounting standards

	2019	2018
2. Cash and Cash Equivalents		
Bank Operating account	182,344	403,874
Petty Cash Imprest	212	300
Total Cash and Cash Equivalents	182,556	404,174
	2019	2018
3. Trade and Other Receivables		
Trade Receivables		
Accounts Receivable	124,344	1,500
Total Trade Receivables	124,344	1,500
Other Receivables	22,973	10,000
Total Trade and Other Receivables	147,317	11,500

Notes to the Financial Statements

	2019	2018
4. Investments		
Term Deposit	296,197	287,651
Total Investments	296,197	287,651
5. Prepayments		
Prepayments	20,832	5,847
Total Prepayments	20,832	5,847
6. Property, Plant & Equipment		
Furniture & Equipment (at cost)		
Furniture & Equipment	130,700	127,005
Less: Provision for depreciation	(127,156)	(126,234)
Total Furniture & Equipment (at cost)	3,544	771
Motor Vehicle (at cost)		
Motor Vehicle	144,000	134,711
Less: Provision for depreciation	(49,071)	(18,536)
Total Motor Vehicle (at cost)	94,929	116,175
Fitout/Refurbishment - 16 Hutt Street		
Office Fitouts	226,960	224,177
Less: Provision for depreciation	(193,437)	(162,697)
Total Fitout/Refurbishment - 16 Hutt Street	33,523	61,480
Computer Equipment		
Computer Equipment	40,233	17,085
Less: Provision for depreciation	(8,026)	(7,418)
Total Computer Equipment	32,207	9,667
Net Written Down Value	164,203	188,093
7. Trade and Other Payables		
Trade Payables	22,047	73,373
Accrued Expenses	43,307	19,147
Other Payables	29,807	40,323
Total Trade and Other Payables	95,161	132,843
8. Unexpended Grants and Grants Received in Advance		
Funds received in excess of expenditure are recognised as a liability where this is a requirement to repay surplus funds in the event of not meeting obligations.	-	-
Unexpended project funds		
OPAN Funding	107,033	-
Total Unexpended project funds	107,033	-

Notes to the Financial Statements

Grants received in advance

Stolen Generations	-	79,650
Total Grants received in advance	-	79,650
Total Unexpended Grants and Grants Received in Advance	107,033	79,650
	2019	2018

9. Provisions

Current

Provision for Annual leave	78,976	91,623
Provision for Long Service Leave	53,656	118,459
Total Current	132,632	210,082

Non-Current

Building Painting & Make Good Provision	22,526	11,026
Provision for Long Service Leave	4,531	10,695
Total Non-Current	27,057	21,721

Total Provisions	159,689	231,804
	2019	2018

10. Expenditure Commitments

Operating Leases

not later than one year	-	-
later than one year and not later than five years	-	-
later than 5 years	-	-
Total Operating Leases	-	-

Lease Premises

not later than one year	147,600	147,600
later than one year and not later than five years	-	147,600
later than 5 years	-	-
Total Lease Premises	147,600	295,200

Total Expenditure Commitments	147,600	295,200
	2019	2018

11. Cash Flow Statement

Operating Surplus/(Deficit)	(49,377)	1,184
Depreciation & amortisation	83,943	59,609
Interest Received	(11,831)	(13,549)
(Gain)/Loss on Disposal of Assets	3,938	128
Gain/(loss) to provisions	(72,114)	28,470
Change in assets and liabilities	-	-
(Increase)/decrease in trade and other receivables	(136,875)	(570)
Increase/(decrease) in trade and other payables	36,389	75,207
(Increase)/decrease in prepayments	(14,985)	17,639
Net Cash Flows provided by/(used in) Operating Activities	(160,912)	168,118

12. Significant Events After Balance Date

There were no significant events after balance date

13. Contingent Liabilities

There are no other contingent liabilities existing of a material nature as at 30 June 2019 aside from the matter noted above.

14. Entity Details

The registered office and principal place of business for the organisation is:

The Aged Rights Advocacy Service

16 Hutt Street

Adelaide SA 5000

Responsible Persons' Declaration

The Aged Rights Advocacy Service For the year ended 30 June 2019

Per section 60.15 of the Australian Charities and Not-for-profits Commission Regulation 2013

The responsible persons declare that it is the responsible persons' opinion of the association declare that, in the board's opinion:

1. There are reasonable grounds to believe that the registered entity is able to pay all of its debts, as and when they become due and payable; and
2. The financial statements and notes satisfy the requirements of the *Australian Charities and Not-for-profits Commission Act 2012*.

Signed in accordance with subsection 60.15(2) of the *Australian Charities and Not-for-profits Commission Regulation 2013*.



Dated this 9th day of Oct 20 19

Board Report

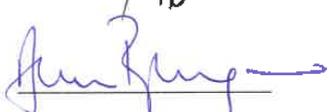
The Aged Rights Advocacy Service For the year ended 30 June 2019

In accordance with section 35(5) of the Associations Incorporation Act 1985, the Board of the Aged Rights Advocacy Service Inc. hereby states that during the financial year ended 30 June 2019:

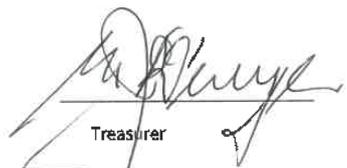
- a)
1. no officer of the Aged Rights Advocacy Service Inc; or
 2. no firm of which an officer is a member; or
 3. no body corporate in which an officer has a substantial financial interest, has received or become entitled to receive a benefit as a result of a contract between the officer, firm or body corporate and the Association.
- b)
- Other than for the remuneration of employees involved in the management of the Association, no officer of the Aged Rights Advocacy Service Inc has received directly or indirectly from the Association any payment or other benefit of a pecuniary value. Members of the Board act in an honorary capacity and receive no remuneration or benefits from the Association for acting in that capacity.

This report is made in accordance with a resolution of the Board.

Date: 28/10 2019



Chairperson



Treasurer



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**DECLARATION OF INDEPENDENCE UNDER SECTION 60-40 OF THE AUSTRALIAN
CHARITIES AND NOT-FOR-PROFITS COMMISSION ACT 2012
BY GEOFFREY K EDWARDS
TO THE RESPONSIBLE ENTITIES OF THE AGED RIGHTS ADVOCACY SERVICE INC.**

As lead auditor of the Aged Rights Advocacy Service Inc. for the year ended 30 June 2019, I declare that, to the best of my knowledge and belief, there have been:

1. No contraventions of the auditor independence requirements of the *Australian Charities and Not-for-profits Commission Act 2012* in relation to the audit; and
2. No contraventions of any applicable code of professional conduct in relation to the audit.

G K Edwards
Director

BDO Audit (SA) Pty Ltd

Adelaide, 29 October 2019

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INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF AGED RIGHTS ADVOCACY SERVICE INC.

Report on the Audit of the Financial Report

Opinion

We have audited the financial report of Aged Rights Advocacy Services Inc. (the registered entity), which comprises the statement of financial position as at 30 June 2019, the statement of profit or loss and other comprehensive income, the statement of changes in equity and the statement of cash flows for the year then ended, and notes to the financial report, including a summary of significant accounting policies, and the responsible entities' declaration.

In our opinion the accompanying financial report of Aged Rights Advocacy Services Inc., is in accordance with Division 60 of the *Australian Charities and Not-for-profits Commission Act 2012*, including:

- (i) Giving a true and fair view of the registered entity's financial position as at 30 June 2019 and of its financial performance for the year then ended; and
- (ii) Complying with Australian Accounting Standards to the extent described in Note 1 and Division 60 of the *Australian Charities and Not-for-profits Commission Regulation 2013*.

Basis for opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the Financial Report* section of our report. We are independent of the registered entity in accordance with the auditor independence requirements of the *Australian Charities and Not-for-profits Commission Act 2012* (ACNC Act) and the ethical requirements of the Accounting Professional and Ethical Standards Board's *APES 110 Code of Ethics for Professional Accountants* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of matter - Basis of accounting

We draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared for the purpose of fulfilling the registered entity's financial reporting responsibilities under the ACNC Act. As a result, the financial report may not be suitable for another purpose. Our opinion is not modified in respect of this matter.

Other information

Those charged with governance are responsible for the other information. The other information obtained at the date of this auditor's report is information included in the Board Report, but does not include the financial statements and our auditor's report thereon.

Our opinion on the financial report does not cover the other information and accordingly we do not express any form of assurance conclusion thereon.

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In connection with our audit of the financial report, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial report or our knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work we have performed on the other information obtained prior to the date of this auditor's report, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Responsibilities of responsible entities for the Financial Report

The responsible entities of the registered entity are responsible for the preparation of the financial report that gives a true and fair view and have determined that the basis of preparation described in Note 1 to the financial report is appropriate to meet the requirements of the ACNC Act. The responsible entities' responsibility also includes such internal control as the responsible entities determine is necessary to enable the preparation of a financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the responsible entities are responsible for assessing the registered entity's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless the responsible entities either intend to liquidate the registered entity or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

A further description of our responsibilities for the audit of the financial report is located at the Auditing and Assurance Standards Board website (<http://www.auasb.gov.au/Home.aspx>) at: http://www.auasb.gov.au/auditors_responsibilities/ar4.pdf

This description forms part of our auditor's report.

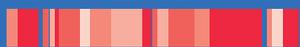
BDO Audit (SA) Pty Ltd

G K Edwards
Director

Adelaide, 29 October 2019



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