



# aras



aged rights advocacy service inc.

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## About ARAS

The Aged Rights Advocacy Service (ARAS) offers a free, confidential and independent service.

ARAS advocates are also available to visit community groups throughout SA. If you would like one of our advocates to visit your group please contact our office during office hours.

The ARAS pamphlet is available in several languages including Braille. An interpreter can be arranged if required.

ARAS strives to provide a quality service. We welcome any comments or complaints about our service. If you are unhappy with the service we provide, please let us know and we will do everything we can to address your concerns.

Tel (08) 8232 5377

Country Toll Free

1800 700 600

TTY 13 36 77

SSR 1300 555 727

Translating and Interpreting  
Service 13 14 50

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Adelaide SA 5000  
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Hutt Street SA 5000

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[aras@agedrights.asn.au](mailto:aras@agedrights.asn.au)  
[www.sa.agedrights.asn.au](http://www.sa.agedrights.asn.au)

ARAS is funded by the Department of Health and Ageing and the Home and Community Care Program, Department for Families and Communities.



home and community care

A JOINT COMMONWEALTH AND STATE/TERRITORY PROGRAM  
PROVIDING FUNDING AND ASSISTANCE FOR AUSTRALIANS IN NEED

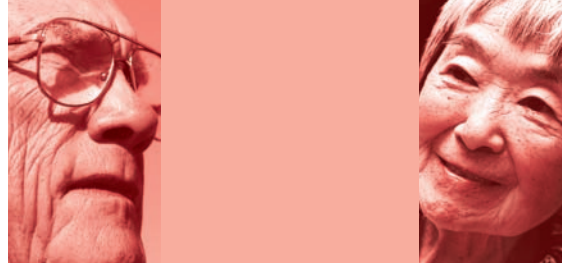
## For the Rights of Older People



Tel (08) 8232 5377

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[www.sa.agedrights.asn.au](http://www.sa.agedrights.asn.au)



## What can we provide?

- Information about rights, entitlements and responsibilities.
- Support to help you resolve your concerns or to speak on your behalf.
- Strategies to assist you to protect yourself.
- Promotion of the rights of older people.
- Information and education sessions.
- Assistance with policies which ensure your rights.

## Who can we assist?

### **Older people or their representatives who are:**

- receiving community based services
- living in an aged care residential facility
- at risk of, or are being abused by family and/or friends.

We can arrange to visit you in your own home or by appointment in our office.

## What are rights?

### **You have a right to:**

- maintain personal independence
- be treated with dignity and respect
- live without exploitation, abuse or neglect
- be and feel safe
- be provided with information
- have personal privacy
- make decisions and have choices
- confidentiality
- be consulted
- involve an advocate to support you or to speak on your behalf
- have access and control over your own money
- make a complaint.